

What Every Collector Needs to Understand about FDCPA + Reg F

This course offers a comprehensive review of the Fair Debt Collection Practices Act (FDCPA) and the CFPB's Regulation F (Reg F), focusing on their implications and responsibilities for debt collectors. With 2.5 hours of extensive video education, 11 quizzes and a challenging final exam, this is the comprehensive update to the program that many thousands of industry professionals have gone through since 2012.

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Agenda: What Every Collector Needs to Understand about FDCPA + Reg F

- **Introduction**
- **Instructions for this Course**
 - One video: 2:36 minutes
- **CFPB and Regulation F Overview**
 - One video: 2:42 minutes
- **Sections §801. Short title / §802. Congressional findings & declaration of purpose**
 - Two videos: 3:52, 2:55 minutes
 - Four question quiz
- **Section §803. Definitions**
 - Five videos: 3:15, 3:17, 3:03, 2:20, 2:20 minutes
 - Six question quiz
- **Section §804. Acquisition of location information**
 - Three videos: 3:00, 1:58, 1:43 minutes
 - Six question quiz
- **Section §805. Communication in connection with debt collection**
 - Four videos: 3:35, 2:23, 3:44, 2:17 minutes
 - Six question quiz
- **Section §806. Harassment or abuse**
 - Four videos: 3:00, 1:58, 1:43 minutes
 - Six question quiz
- **Section §807. False or misleading representations**
 - Six videos: 3:14, 3:03, 2:41, 3:20, 3:40, 3:29 minutes
 - Six question quiz
- **Section §808. Unfair practices**
 - Three videos: 2:52, 3:34, :59 minutes
 - Four question quiz
- **Section §809. Validation of debts**
 - Four videos: 3:34, 3:24, 5:28, 4:30 minutes
 - Six question quiz
- **Sections §810. Multiple debts / §811. Legal actions by debt collectors / §812. Furnishing certain deceptive forms**
 - Three videos: 2:48, 2:29, 2:09 minutes
 - Four question quiz
- **Section §813. Civil liability**
 - Three videos: 2:43, 3:13, 1:56 minutes
 - Four question quiz
- **Sections §814. Administrative enforcement / §815. Reports to Congress by the Bureau / §816. Relation to State laws**
 - Three videos: 1:04, 1:10, 3:11 minutes
 - Four question quiz
- **FDCPA & Reg F Final Exam**
 - 80 Question Exam